



Resident Meeting – Minutes

Thursday, October 17, 2019 @ 2:30p.m.

Hythe & District Pioneer Home (Dining Room)

Facility Representative: Jenna Reay

Present (Resident's): Jim B., Eric S., Steve T., Donna S., Mable C., Barbara A., Caroline G., Eddie T., Larry S., Dorothy H., Fern J., Elva C., Margaret B., Jeannie P., Kathy V., Rae D., Jimmy M., Edna S., Tina B., George S., Loretta A., Ole B.

Present (Staff): Jenna Reay, Jennifer Kennedy, Janeen Jones, Chrissy Kennedy

Topics:

- Surveys
 - Handed out new surveys for Maintenance & Food Survey
- Food Services
 - Went over survey results and talked about possible solutions.
- Menu
 - Explained that we are working on having a winter menu and having the resident's input would be appreciated!!!
- Parking
 - Touched base on assigned parking spots and that there are temporary parking signs available at the front desk.
- Satellite
 - Talked about possibly upgrade our current package. Informed the resident's that they can personally added certain channels at their own expense.

- Smoking
 - Gave a big “Thank You” for the smooth transition of the smoking areas.
- New Doctor
 - Informed the resident’s that the Hythe Medical Clinic has a new/fourth doctor and that he is taking new patients.
- Flu Shots
 - Briefly explained that this year’s flu shot is available as of today. If any resident’s missed getting this flu shot, they can go to the clinic and receive it from the pharmacist.
- Round Table
 - Resident Complaint – Not sure how to run the laundry machines?!
 - Request possible STEP-BY-STEP Instructions to be posted in the laundry room.
 - Resident Complaint – People are leaving their laundry unattended for long periods of time!
 - Put a basket in the laundry room to put resident’s clothes in if they are not there when their laundry is finished.
 - Resident Complaint – The carts are very loud in the hallway.....everyday!
 - Jenna – will do more investigation and options will be evaluated.
 - Resident request for information and understanding – Why are the chairs in the Library area covered with pads?
 - Jenna – It is necessary to keep the chairs clean.
 - No other comments.